



# Assessment of Housing and Services for the Homeless

Neighborhood & Family Services Department



# Purpose

- Review background information
- Summarize efforts to date
- Review recommendations
- Explore timeline
- Discuss next steps



# Background

- Presentation on September 17, 2018
- Pilot Street Outreach Program
- Professional Consultation Services
  - Dr. Sheila D. Harris
- Awarded CSBG Funding - Maricopa County



# Current Effort

Program	Type	Quantity	\$ Amount
Contributions Assistance Program	<ul style="list-style-type: none"><li>• Food</li><li>• Shelter</li><li>• Health</li></ul>	9 organizations	\$57,250
Community Action Program	<ul style="list-style-type: none"><li>• Rent</li><li>• Utility</li></ul>	51 households 961 households	\$66,809 \$378,817
Holiday Food Drive	<ul style="list-style-type: none"><li>• Food</li></ul>	6,000lbs	\$10,020
Housing & Community Dev.	<ul style="list-style-type: none"><li>• Emergency repairs</li><li>• Substantial repairs</li></ul>		\$700,000+
Heat Relief Network	<ul style="list-style-type: none"><li>• Hydration</li><li>• Heat refuge</li></ul>	100 cases	\$325
Street Outreach – Phoenix Rescue Mission	<ul style="list-style-type: none"><li>• Outreach</li><li>• Diversion</li><li>• Case Management</li></ul>		\$20,000
Project Connect	<ul style="list-style-type: none"><li>• Outreach</li><li>• Hygiene Kits</li><li>• Support</li></ul>		\$500
		<b>Total</b>	<b>\$1.1M</b>



# New Resources

Program	Type	Funding Source	\$ Amount
Case Worker - iHELP	<ul style="list-style-type: none"><li>• Full-time Caseworker</li></ul>	Maricopa County - CSBG	\$22,000
Avondale Homeless Support Specialist	<ul style="list-style-type: none"><li>• Outreach</li><li>• Diversion</li><li>• Coordination</li><li>• Project Connect</li><li>• PIT</li><li>• HMIS</li></ul>	Maricopa County - CSBG	\$63,000
Homeless Navigation – Phoenix Rescue Mission	<ul style="list-style-type: none"><li>• Outreach</li><li>• Case Management</li><li>• HMIS</li></ul>	Maricopa County - CSBG	\$15,000
Emergency Rental Assistance	<ul style="list-style-type: none"><li>• Rental Deposits</li></ul>	City of Avondale - CDBG	\$55,829
		<b>Total</b>	<b>\$155,829</b>



# Analysis



Trends of Homelessness in Avondale and Arizona

Current Programming Available in Avondale

City of Avondale Recommendations



# Analysis

Percentages of Avondale Residents who spent 30% or more of their income on housing.



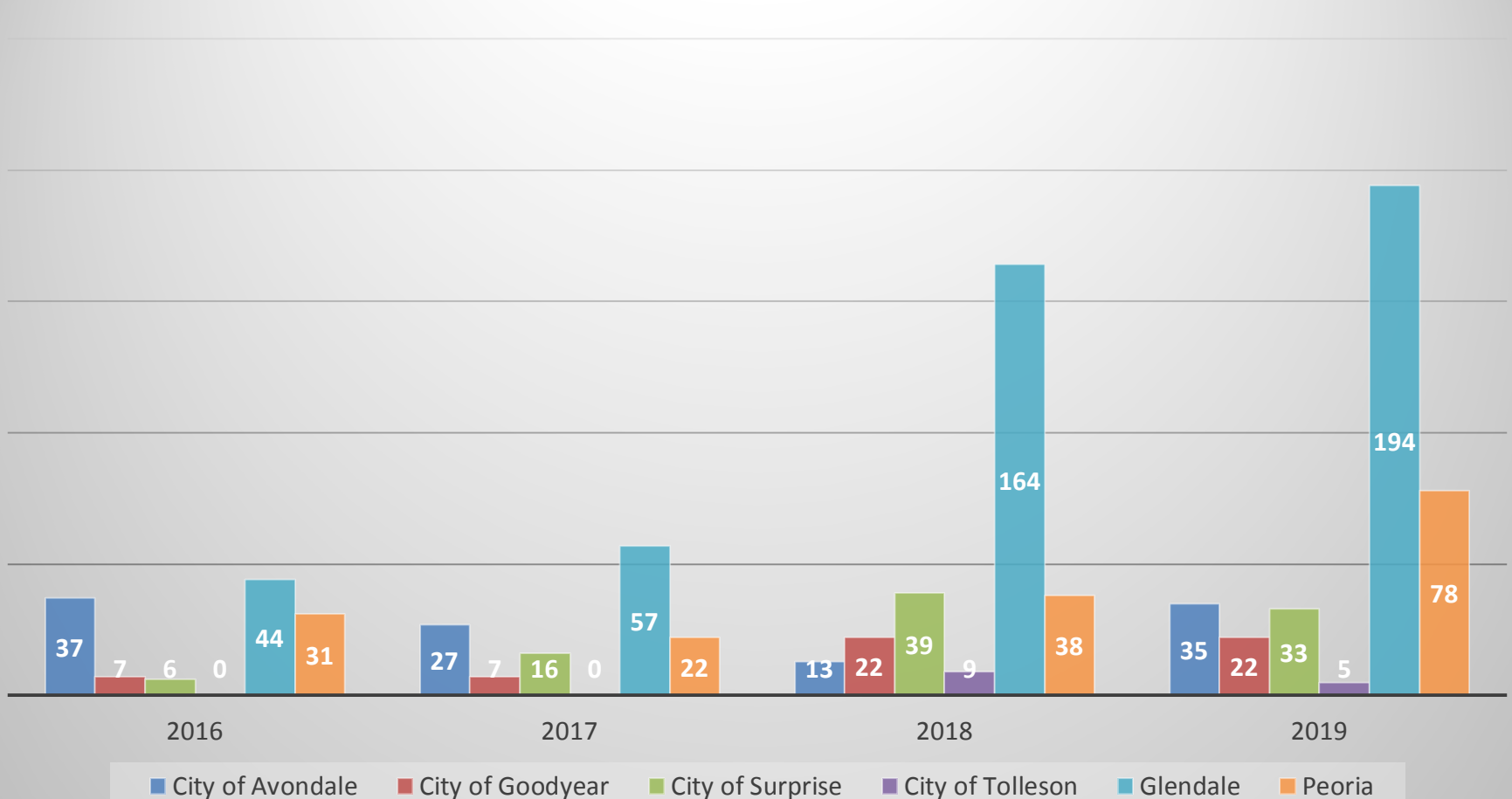
Note: 43% of Avondale Residents make less than \$50,000



# Point in Time Count

## Unsheltered Street Count

Source: MAG 2019



Coordinated by the Maricopa Association of Governments (MAG)





# Observations



## Highlighted Avondale Resources

Care 1st Resource Center

Community Action Program

I-HELP

Case Management

Outreach Programs

Homeless Management Information System

Robust Partnerships with Valley Agencies

West Valley Municipal Human Services Collaboration

Heat Relief Network

Food Drives

Point-In-Time Count



# Recommendations



Prioritize coordinating services to 7 days a week



Long term data-driven strategies



Broaden spectrum to include affordable housing options for entire community



# Recommendations



Prioritize  
coordinating  
services to 7  
days a week

- Meet with I-HELP staff to develop options to obtain shelter for every night of the week
- Include options for churches providing shelter (current requirement is one night per week)
- Explore other partnerships to provide with meals, laundry and other services



# Recommendations



Long term  
data-driven  
strategies

- Conduct an additional Point-In-Time (PIT) Count to obtain better data about the needs of persons experiencing homelessness in Avondale
- Expand PIT effort to include a variety of partners
- Explore maximizing eviction prevention efforts
- Explore rental assistance options



# Recommendations



Broaden spectrum to include affordable housing options for entire community

- Partner with Housing Authority of Maricopa County
- Partner with Low Income Housing Tax Credit (LIHTC) developers
- Explore zoning barriers to affordable housing development



# Timeline

**2020**  
Implement Summer  
Point-In-Time (PIT) Count  
  
Identify additional  
partnerships and  
collaborative efforts  
within the City of  
Avondale.



**2019**  
Focus on  
partnerships to  
extend services to  
7-days a week.

**2021 and Beyond**  
Additional affordable  
housing available to  
all income levels.



# Next Steps

- Implement new programs and service
  - Expanded Street Outreach
  - Expanded Case Work Capacity
  - Avondale Homeless Support Specialist
  - Homeless Navigation Services
  - Emergency Rental Assistance
- Implement strategy to increase iHELP to 7 nights
- Plan for a summer Point-In-Time Count
- Enhance coordination with housing partners
- Evaluate progress



# Questions/Comments